

North Hykeham Community Engagement Summary Report



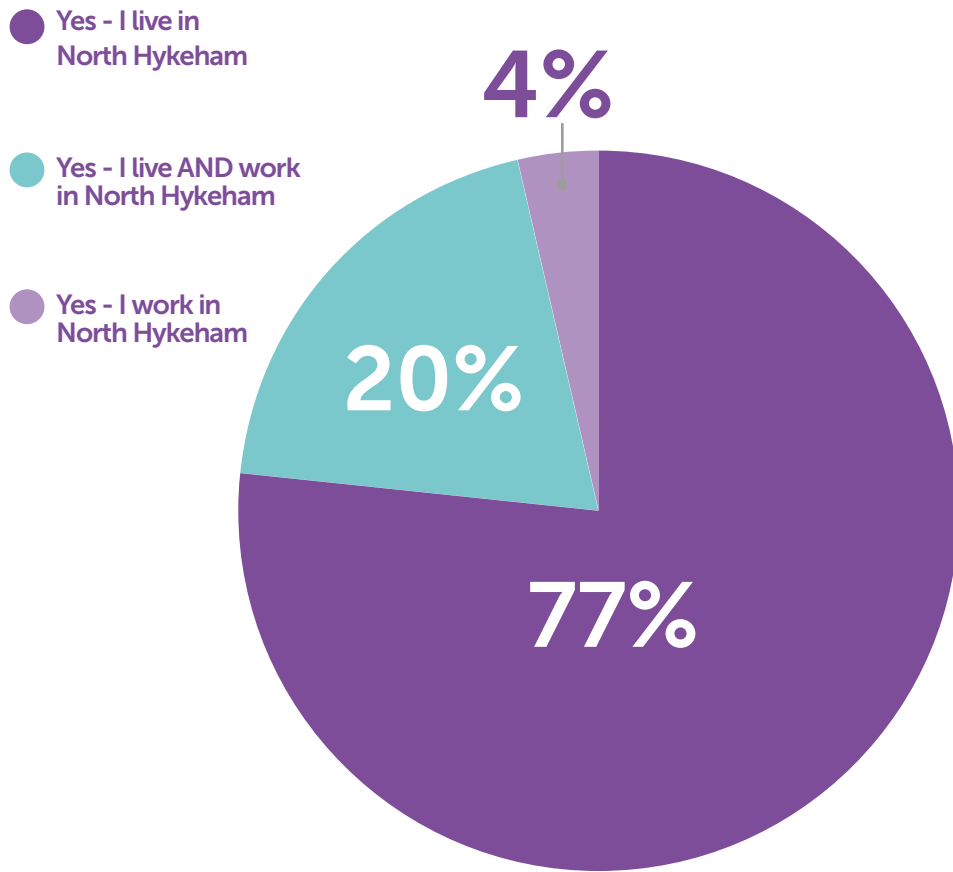
This research was conducted by Councillor Kelly Evans in March/April 2022 and analysed by Social Change UK.

There was no cost to the council except the cost of a prize as part of a prize draw for local residents to encourage participation in the survey.

526 people took part in this survey.



Q2. Do you live or work in North Hykeham?



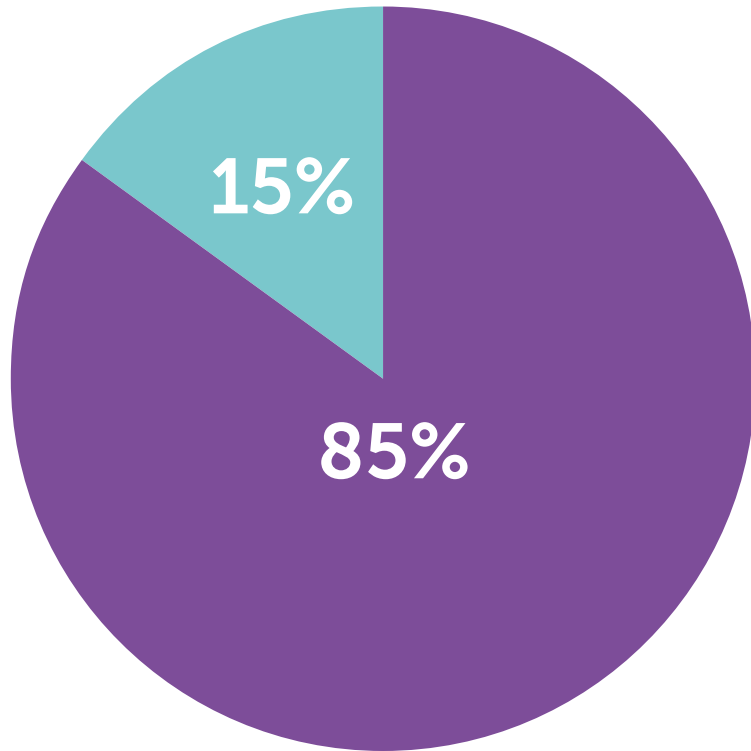
* Please note: as percentages are rounded, their total may not appear to equal 100%

Q3. How old are you?



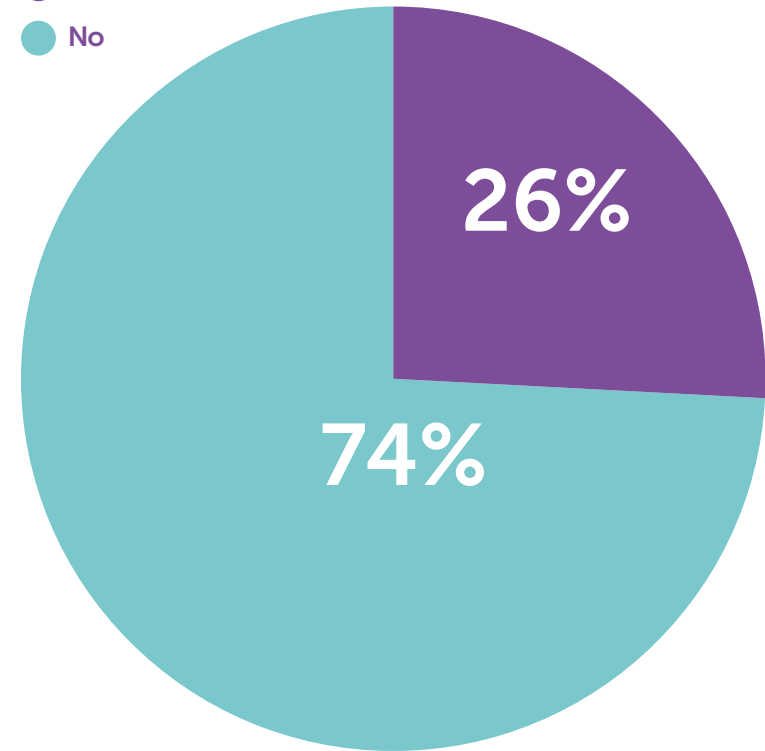
Q4. Are you aware that there is a library in North Hykeham?

- Yes
- No

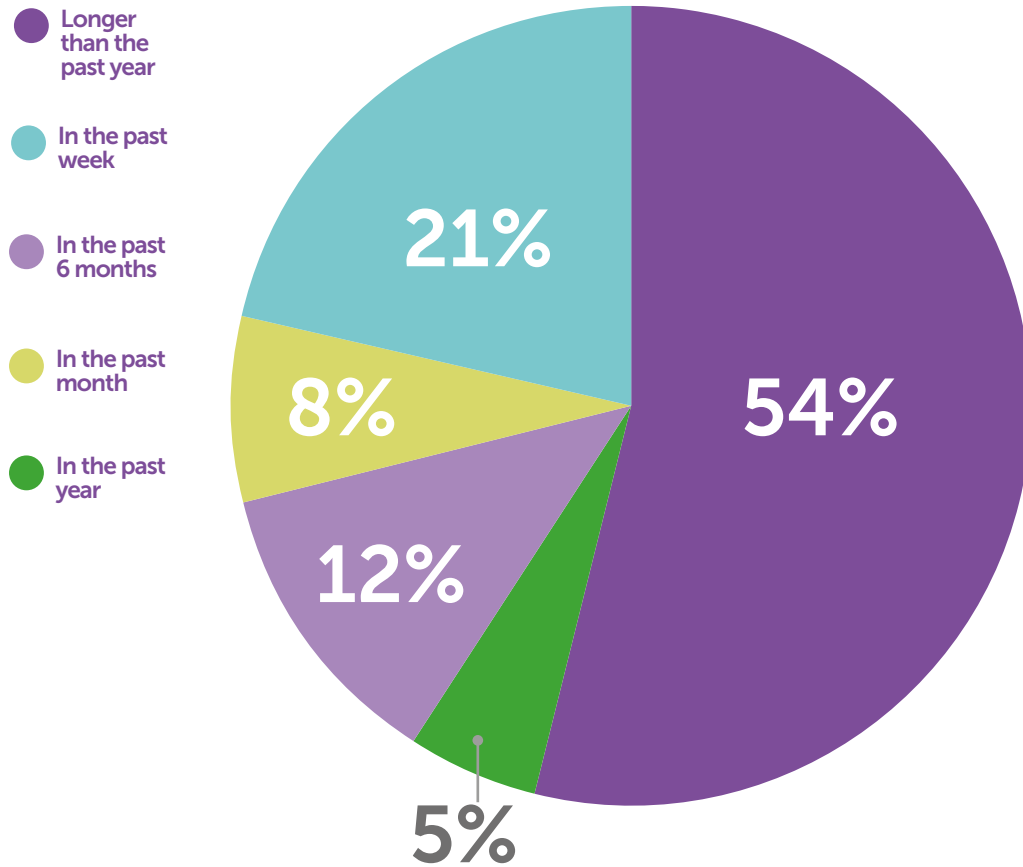


Q5. Are you a member of the library?

- Yes
- No



Q6. When was the last time you used the library?



Q7. Are you happy with the current opening hours?

- Yes
- No



Q8. What days and times would you like to see the library open?

When asked about their preferences with regards to the opening times of the library, respondents would largely prefer the library to be open between 7am – 10pm on weekdays, and 7am – 5pm on weekends.

	Weekdays	Weekends
Mornings (e.g., 7am - 12pm)	45%	60%
Afternoons (e.g., 12pm - 5pm)	53%	52%
Evenings (e.g., 5pm - 10pm)	56%	16%
Night-time (e.g., 5pm - 10pm)	5%	4%



Q9. A library is hosted on three days at The Community Hub.

Its opening times are:

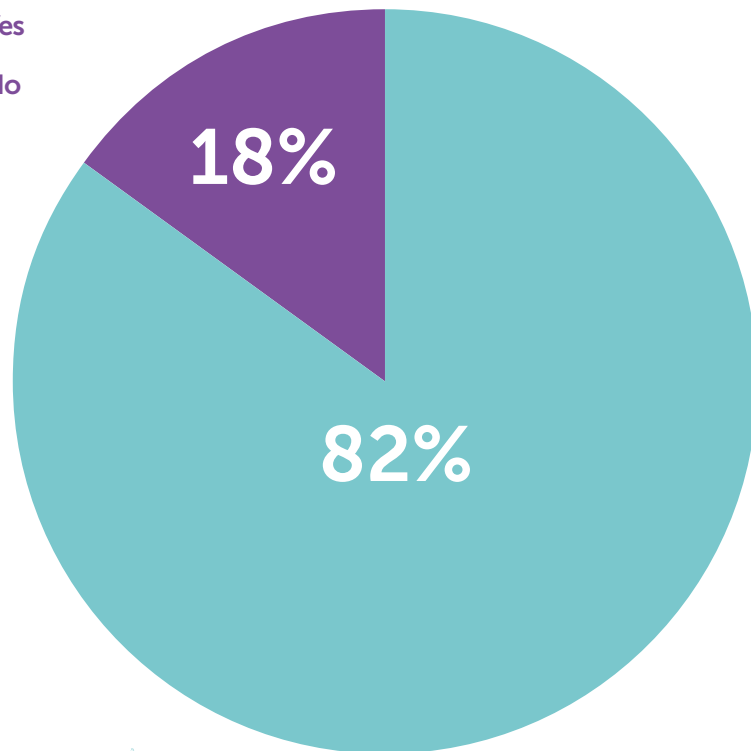
Monday: 4pm to 6pm

Thursday: 4pm to 6pm

Saturday: 9:30am to 12:30pm

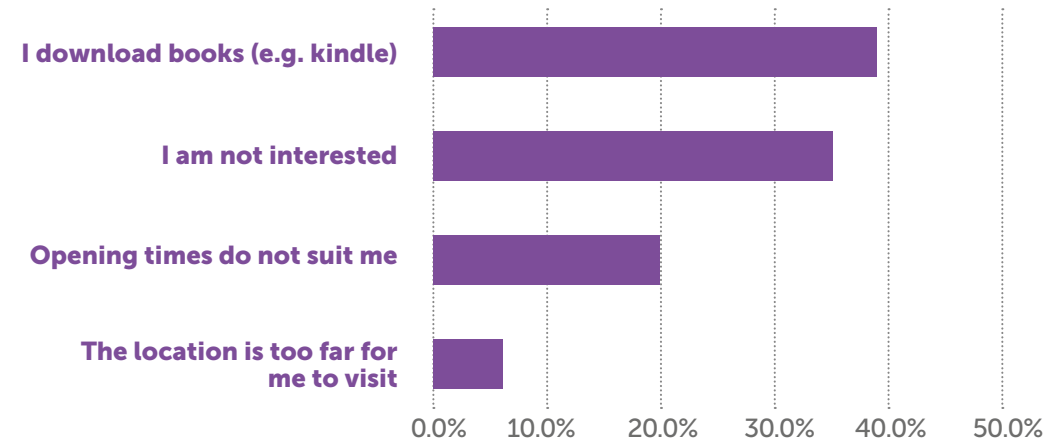
Now that we have made you aware of the library, will you sign up to become a member and use it?

- Yes
- No



Q10. 388 people said that they were not a member of the library.

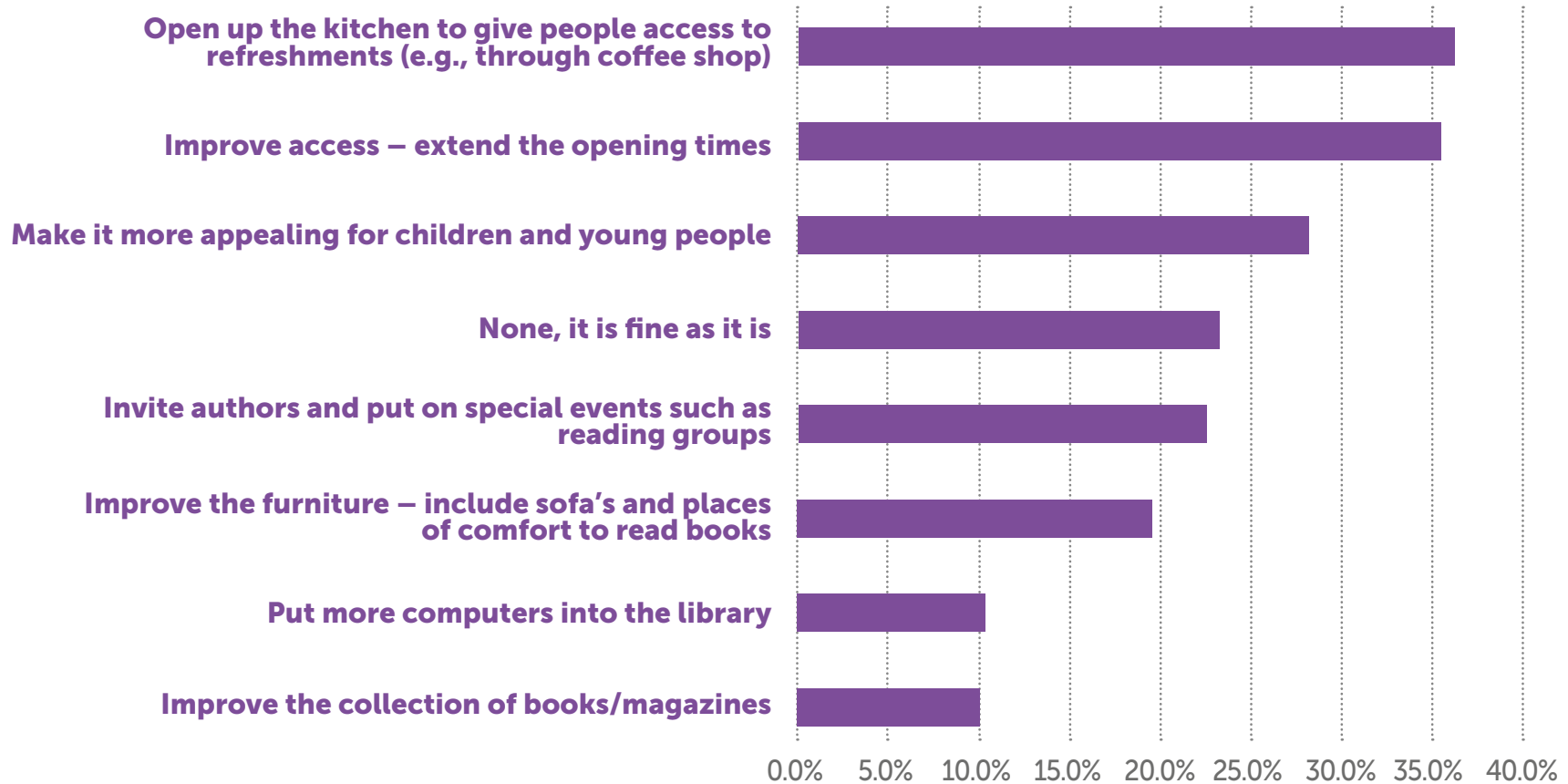
We asked them why they were not a member of the library or why they would not consider membership. This is how they responded:



Other:

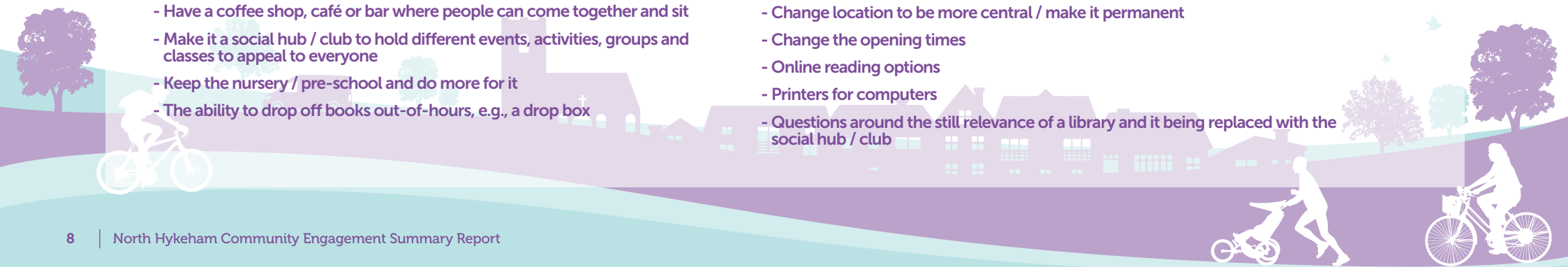
- I already have all the access I need (use the internet / have my own books / prefer to borrow from a friend / I have a membership with / access to another library)
- I prefer to buy my own books
- I prefer to read via kindle
- The range of resources and books available is limited, and doesn't include my interests
- A library/reading just isn't for me
- I have no time (to read or register)
- I just moved here
- I haven't got around to doing it / I've forgotten about it
- I wasn't aware of the library
- Location (it's hard to get to / I don't know where it is)
- Opening times and lockdown closures

Q11. North Hykeham Town Council are considering making changes to the Library in North Hykeham. What changes would you like to see at the library?



Other:

- Have a coffee shop, café or bar where people can come together and sit
- Make it a social hub / club to hold different events, activities, groups and classes to appeal to everyone
- Keep the nursery / pre-school and do more for it
- The ability to drop off books out-of-hours, e.g., a drop box
- Change location to be more central / make it permanent
- Change the opening times
- Online reading options
- Printers for computers
- Questions around the still relevance of a library and it being replaced with the social hub / club

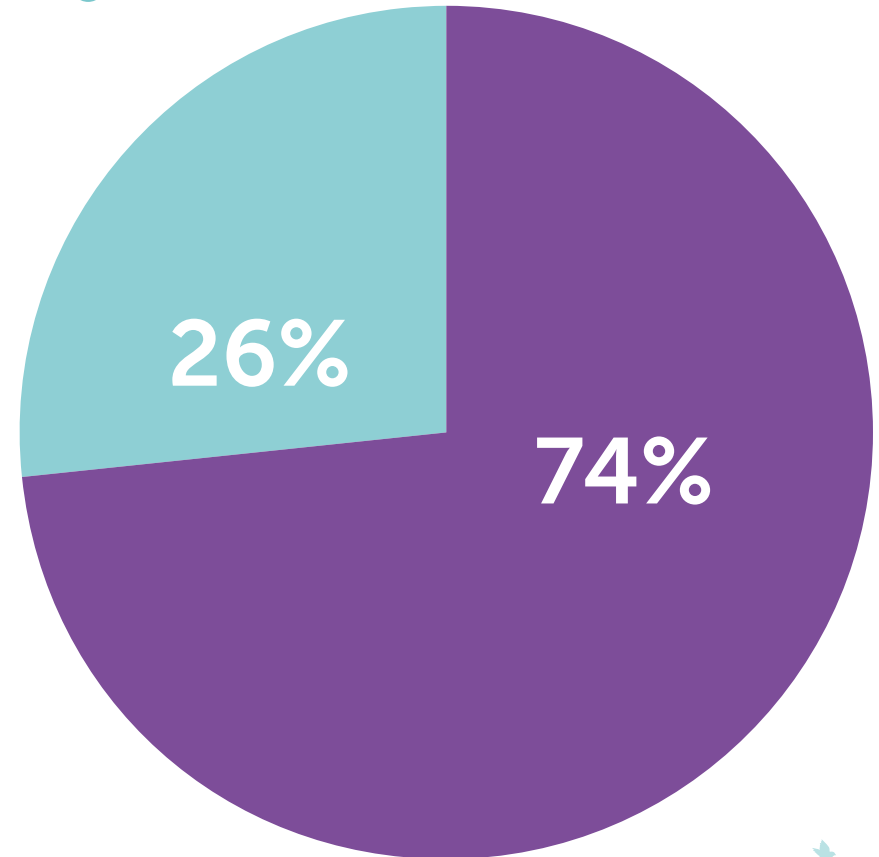


Q12. Do you have any further comments/ views that you would like to make about the library?

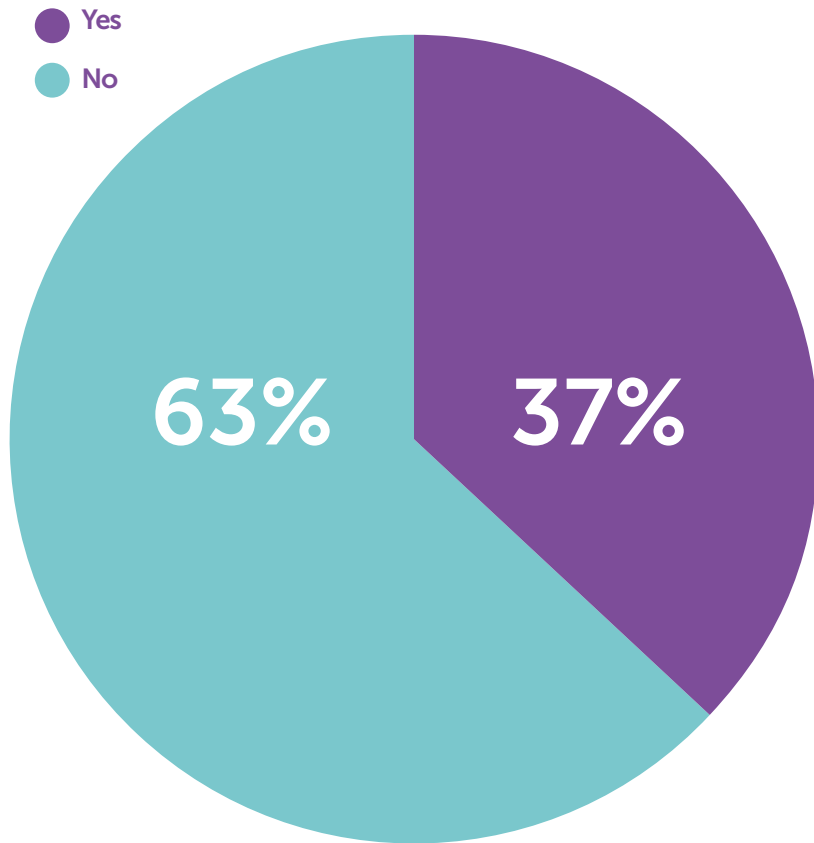
- The pre-school is an asset and needs to stay open - don't let changes be a detriment to this
- Have more reading activities for children and young people - attract the young
- Close and replace it with something else useful for the community, e.g., a social / sports club
- It needs a more variety of books
- We would like volunteering opportunities
- Advertise and promote it more
- It needs dedicated librarians
- Extend opening times, have a coffee shop/café, change it to be in a more central location, have toys available for children

Q13. Are you aware of the Community Hub at Valerian Place?

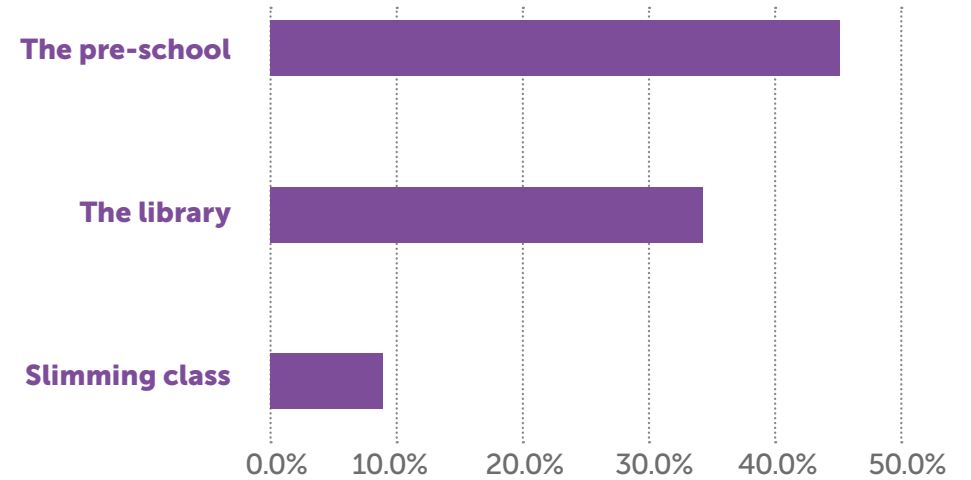
- Yes
- No



Q14. Have you ever used the Community Hub?



Q15. What have you or your family accessed at the Community Hub?

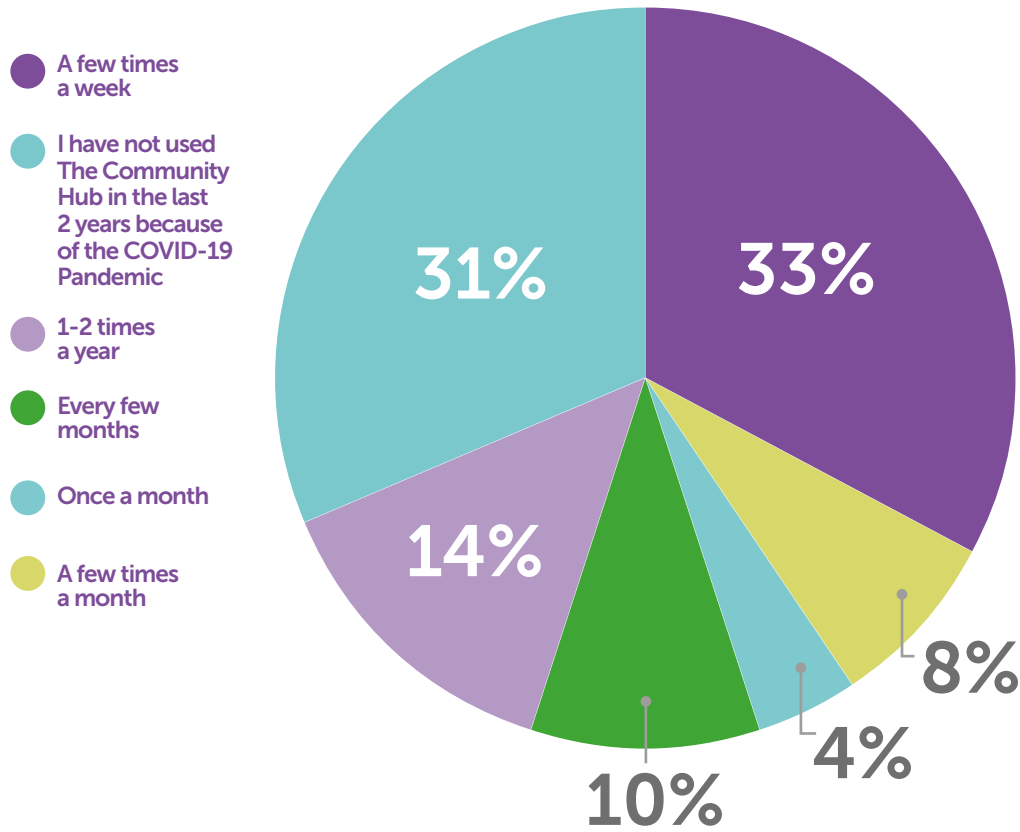


Other:

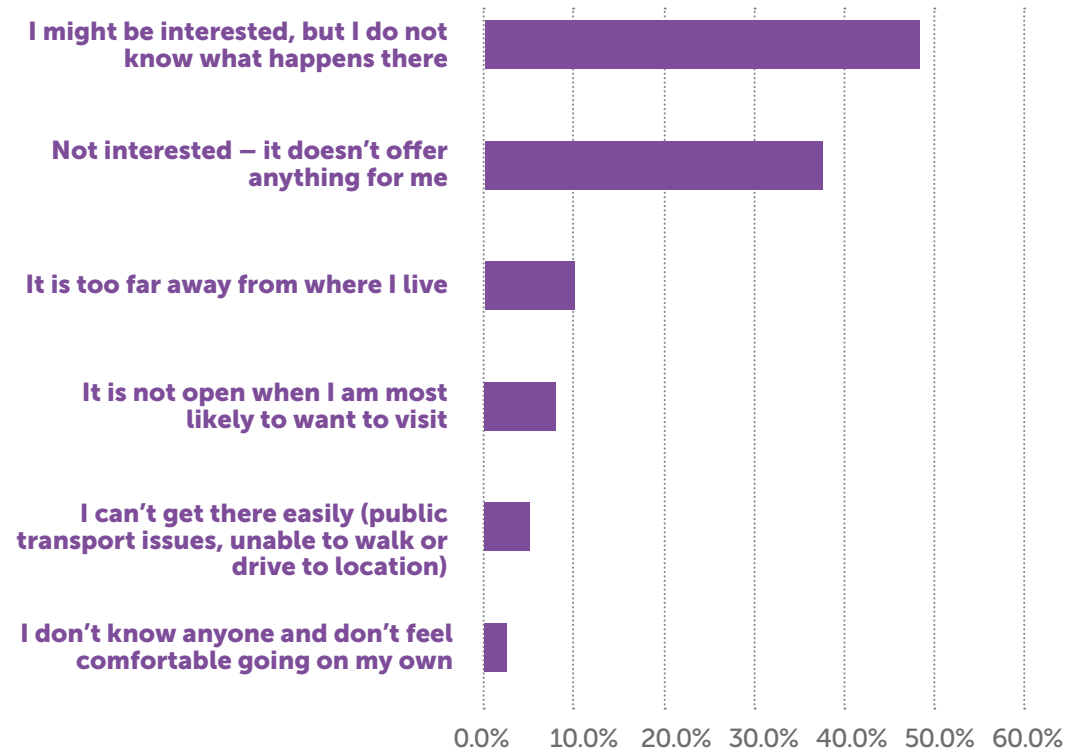
- Main reasons for going to the hub include to vote and to attend/host a function (e.g., a party or christening)
- Other reasons include councillor clinic / events, local events, sports clubs, youth club, a monthly café, the library, summer camp, a fitness class
- It should be noted that some activities and clubs are no longer available due to COVID or funds



Q16. How often do you use the Community Hub?



Q17. Why have you not used The Community Hub?

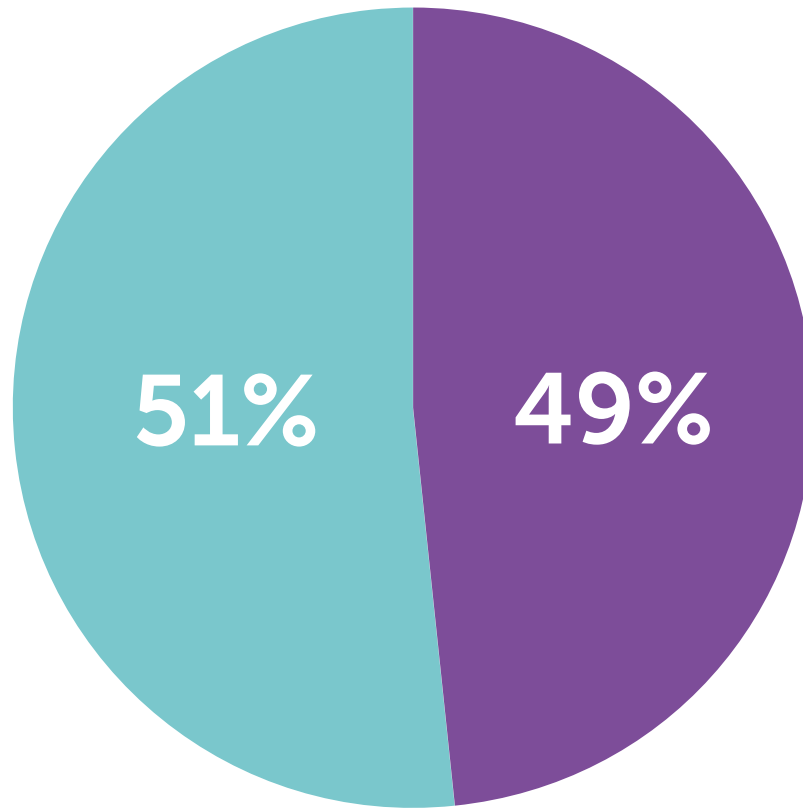


Other:

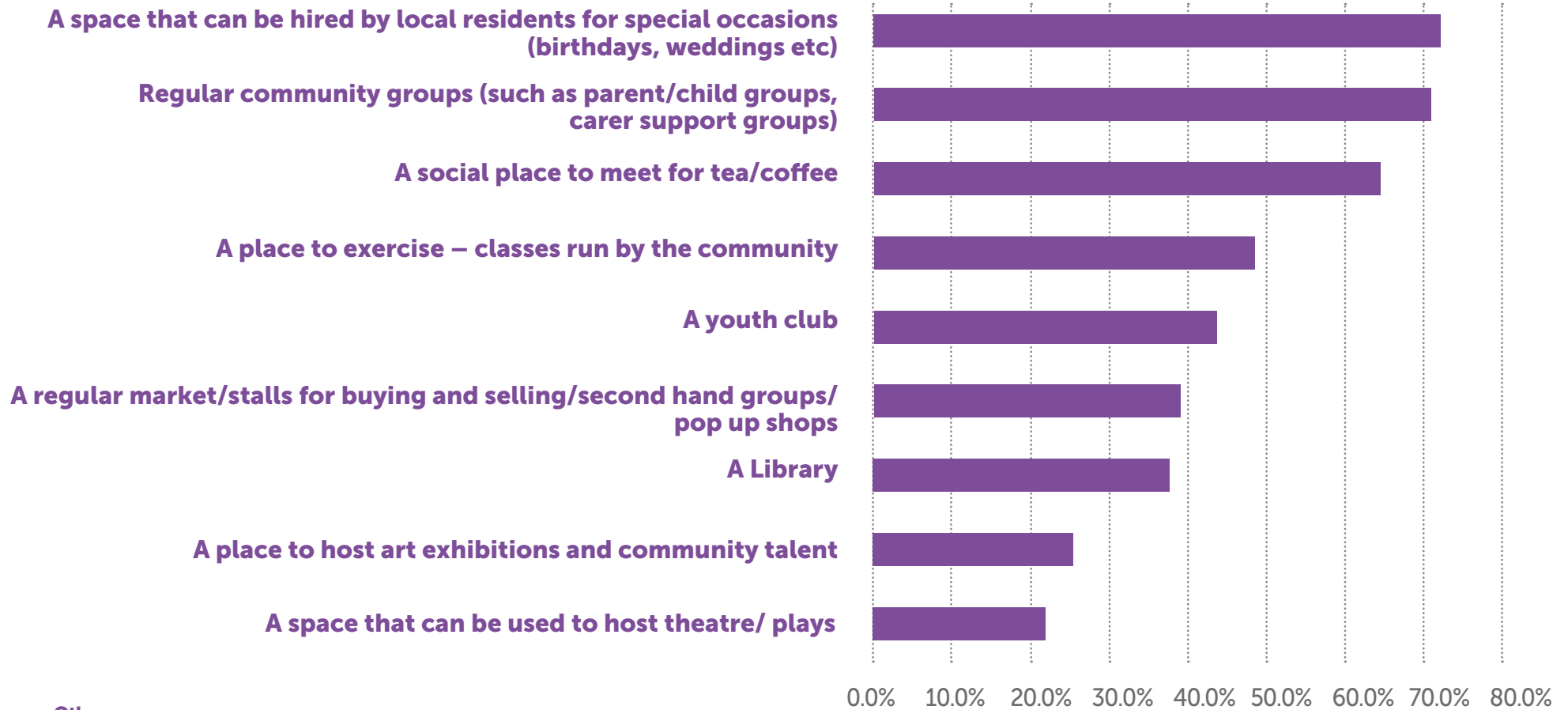
- I don't know what it does. Nothing is advertised and I don't know how to find info and what's available
- There isn't anything for me or that appeals to my interests
- I'm too busy
- It's not a good locations
- Opening times are not good
- I use other services elsewhere
- I only recently moved here

Q18. The Community Hub was built in 2018 and has one large community room, which can be divided into two rooms, and a library. It offers a library service, pre-school, and community activities, such as slimming clubs. Now that we have made you aware of The Community Hub, would you consider using it?

- Yes
- No



Q19. In your opinion, what should a Community Hub/centre offer to residents?



Other:

- Pre-school / nursery - please keep this!
- Sport and leisure activities
- Community and social events, e.g., music events for local acts, a reading group, group sessions for people with a disability
- To be able to use the field for different things, e.g., sport, not just dog walking
- A reading group. A space to cater for all



Q20. Please list the top three that you would like to see at The Community Hub.

My first choice

(from most to least mentioned)

Pre-school
 Community groups
 A social place to meet
 Youth club
 A library
 A café / coffee shop
 Sport and exercise
 Parent-child groups
 Pop up shops / sales / market
 Theatre and plays
 Art exhibitions
 Space to hire
 Also wellbeing walks and slimming clubs

My second choice

(from most to least mentioned)

Community groups
 A space to hire
 Sport and exercise
 Library
 Youth Club
 Pop up shops / market
 Pre-school
 A social space
 Coffee shop / café
 Theatre and plays
 Functions
 Also social events, classes, parent-child groups, local Gov. access point, art exhibitions and reading group

My third choice

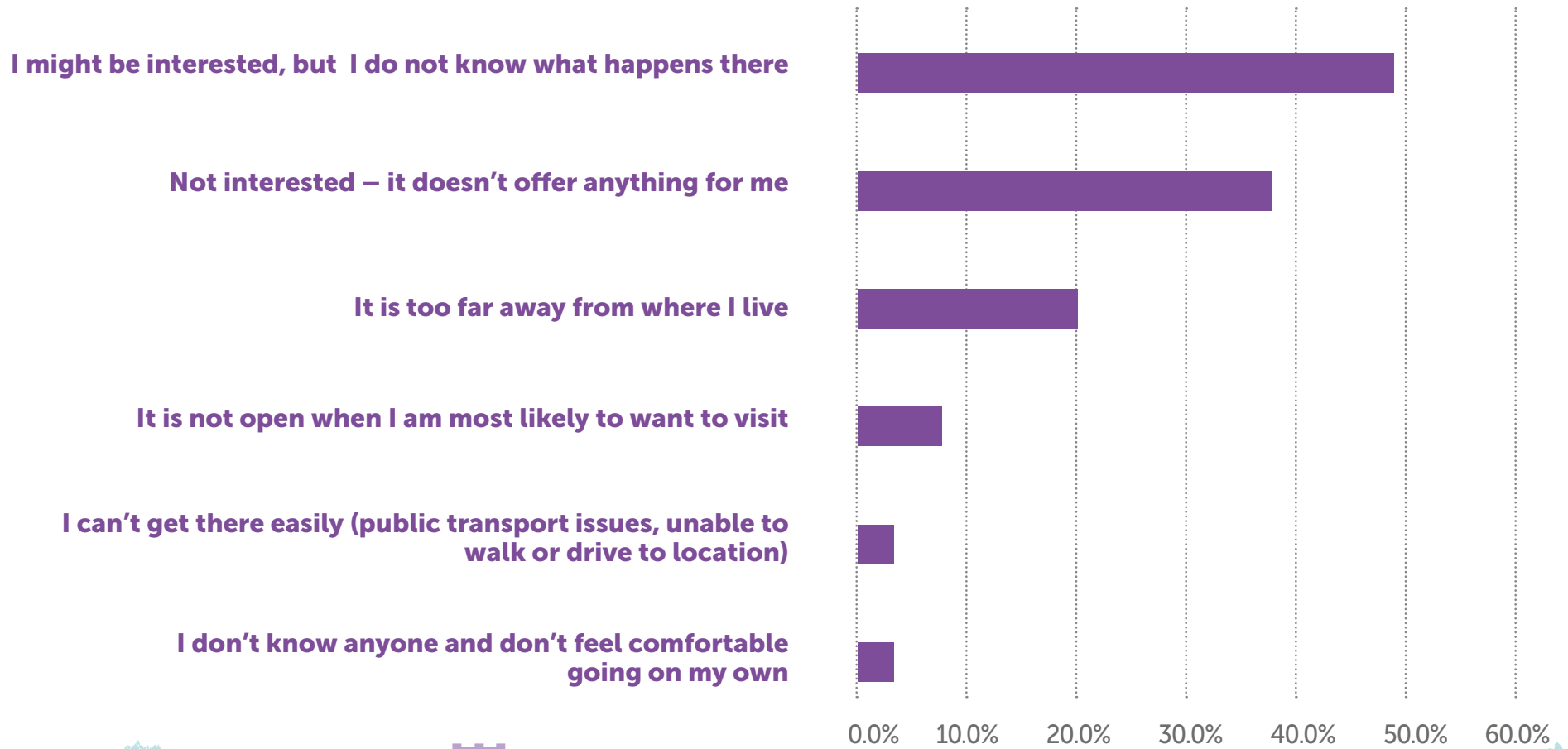
(from most to least mentioned)

Sport and exercise
 Social place to meet
 Community groups
 Place to hire
 Youth club
 Functions
 Library
 Pop-up shops / market
 Coffee shop / café
 Meeting hub, community events, exhibitions, pre-school
 Also theatre, parent-child groups, classes and playgroup

This tells us that a social place to meet, community groups, sport and exercise and place to hire consistently came up in people's top choices, followed by a library, pre-school and youth centre.

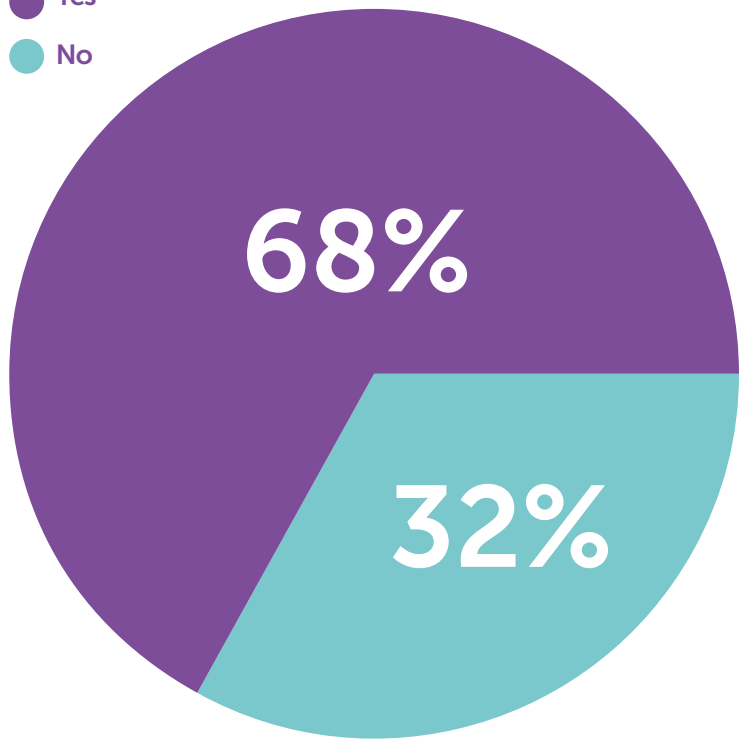


Q21. We asked those who do not, or would not use the community hub (around 71 people) why they do not or would not use it and they said:



Q22. We provided residents with a picture and description of a pump track and asked if they would like to see one in North Hykeham. 68% said yes.

- Yes
- No



Q23. If not, please use this space to explain why.

It would encourage youths to congregate and an increase in anti-social behaviour unless appropriately policed / restricted (which we don't believe it will be).

It's a waste of space and money, and not what we want or need - things we'd prefer include a trampoline park, club, sports, football, jogging / running track, café, gardens, rugby, basketball, outdoor gym.

A lot of people already use this green space for a number of things, e.g., walking the dogs, football, walking, exercising and socialising, but this pump track would have a limited use for limited people - leave it as it is.

We question the demand and interest in this, and so how much it will be used - there is another skatepark nearby.

It would be noisy, be unsightly, increase traffic and create safety concerns - this and ASB would 'bring the area down'.

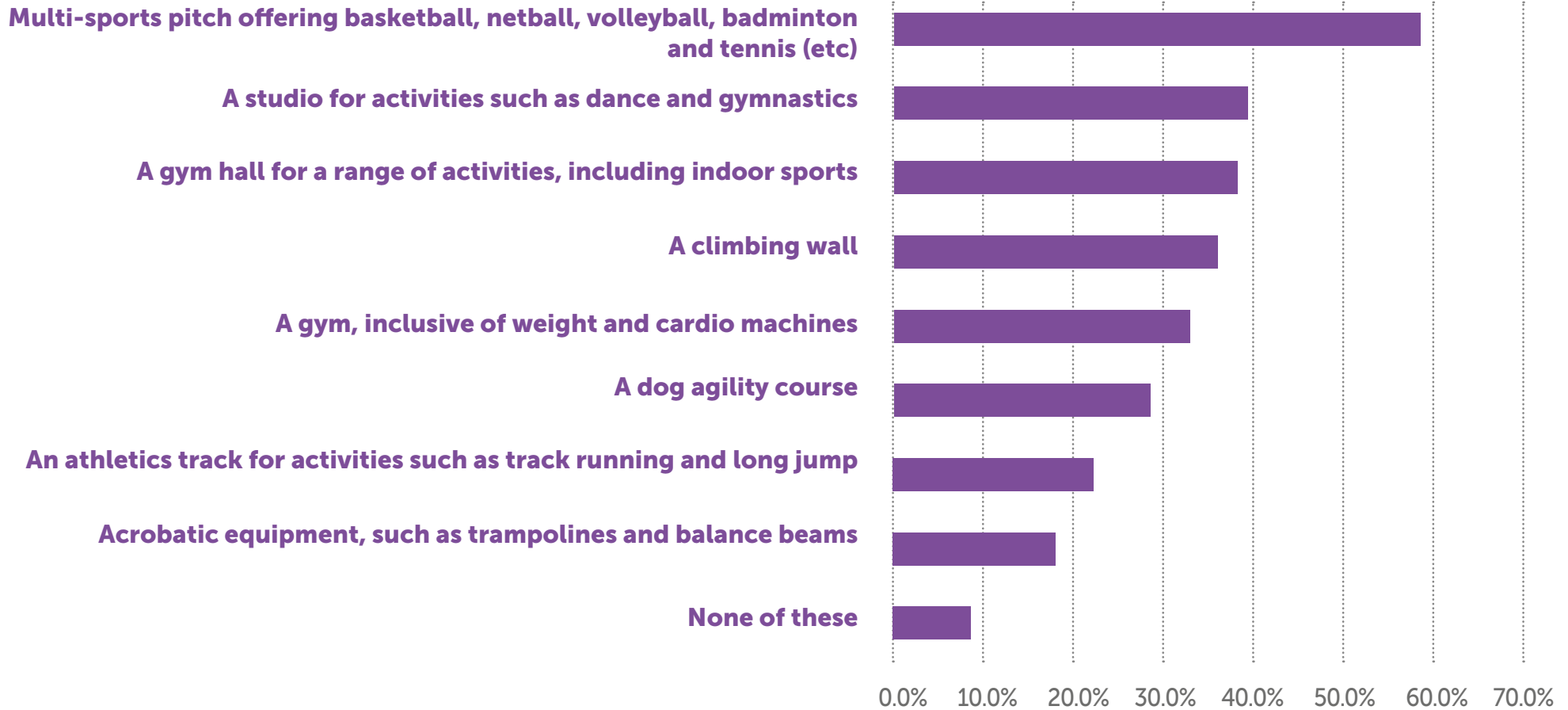
The outside area could be dedicated to the pre-school to give the children somewhere to spend time outside.

It's too niche - would it be used?

Some people were supportive, but felt it could benefit from a safe cycle path, didn't want it to negatively impact the pre-school and questioned whether it was the best use of funds.



Q24. Please tick the options that you would like to see at The Community Hub

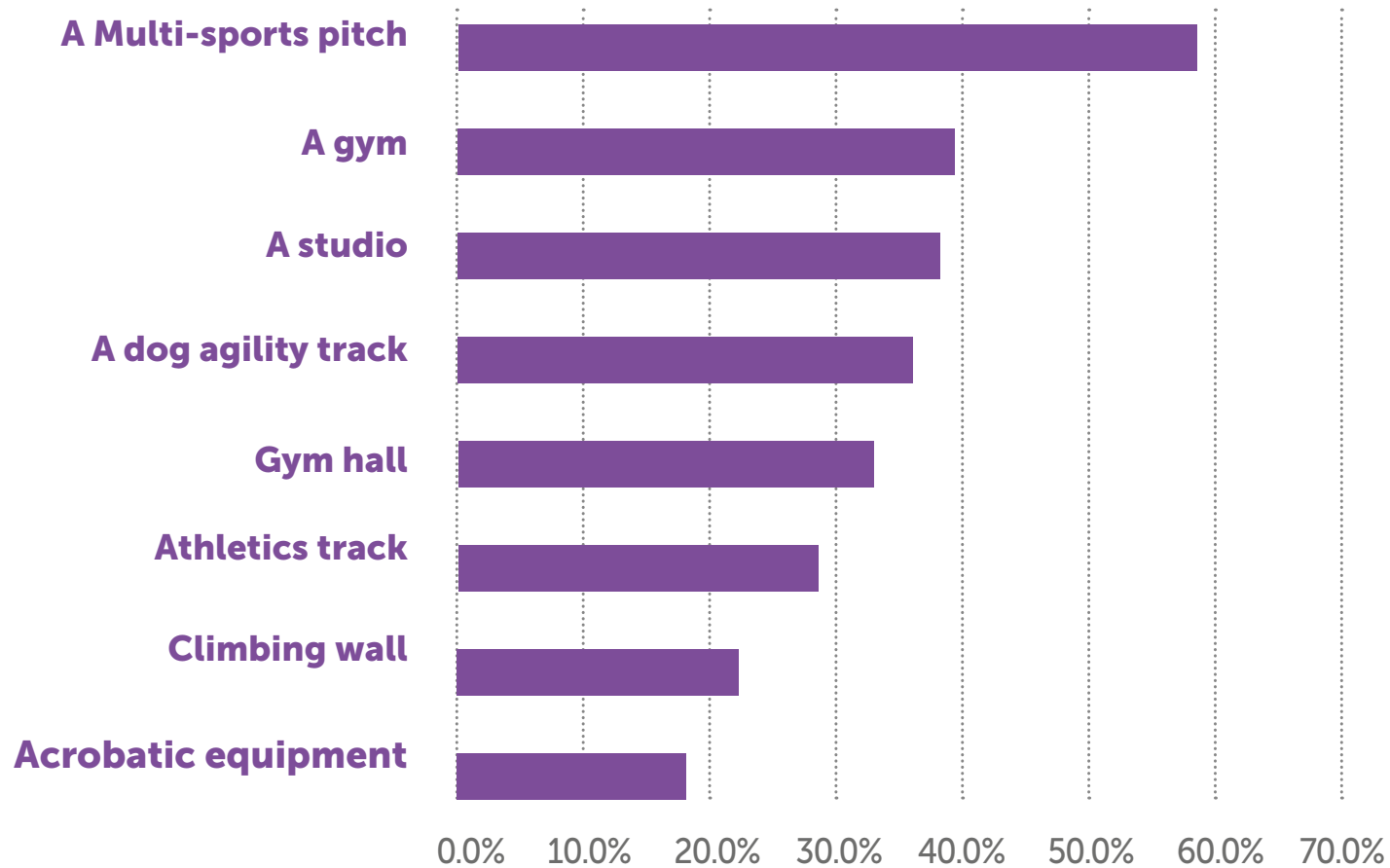


Other:

- Opportunities for sport and exercise, e.g., football, a multi purpose pitch, squash court, swimming pool, outdoor gym, a running track, studio space
- Use as a social 'hub' - a place for community groups and classes, a coffee shop / café, bar, evening activities (e.g., bingo)
- A pre-school
- Leave as an open space for people to use
- Things to attract young people e.g., a youth club
- Dog training, market stalls, a park, an additional skate part, make it meet FA standards
- Some doubt as to whether infrastructure to support increased use is in place



Q25. If you could pick just one from the list, which would you choose?

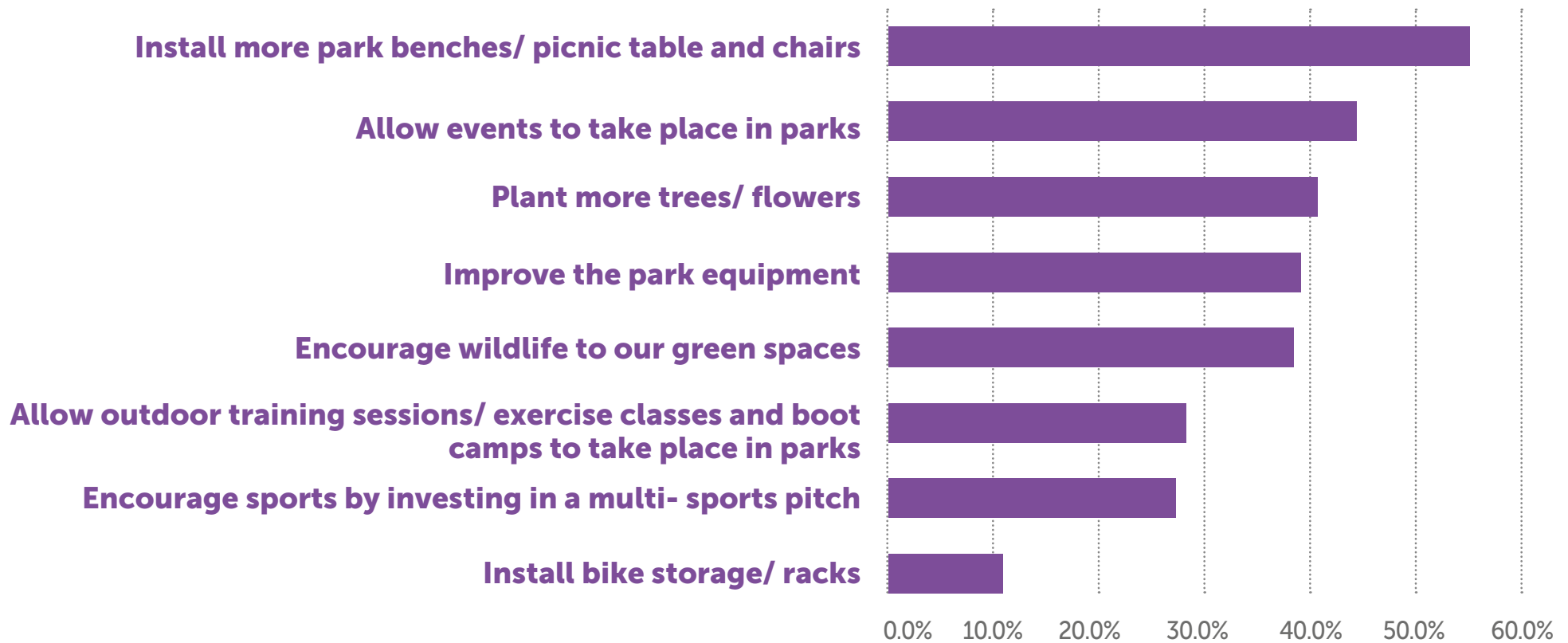


Other thoughts include:

- Something for young people, a pre-school, sport and social clubs, other exercise facilities (e.g., outdoor gym, volleyball, basketball, netball, football, badminton and tennis, dance and gymnastics and a pool), space to hire, an open and versatile area, coffee shop
- Also someone didn't think anything was needed



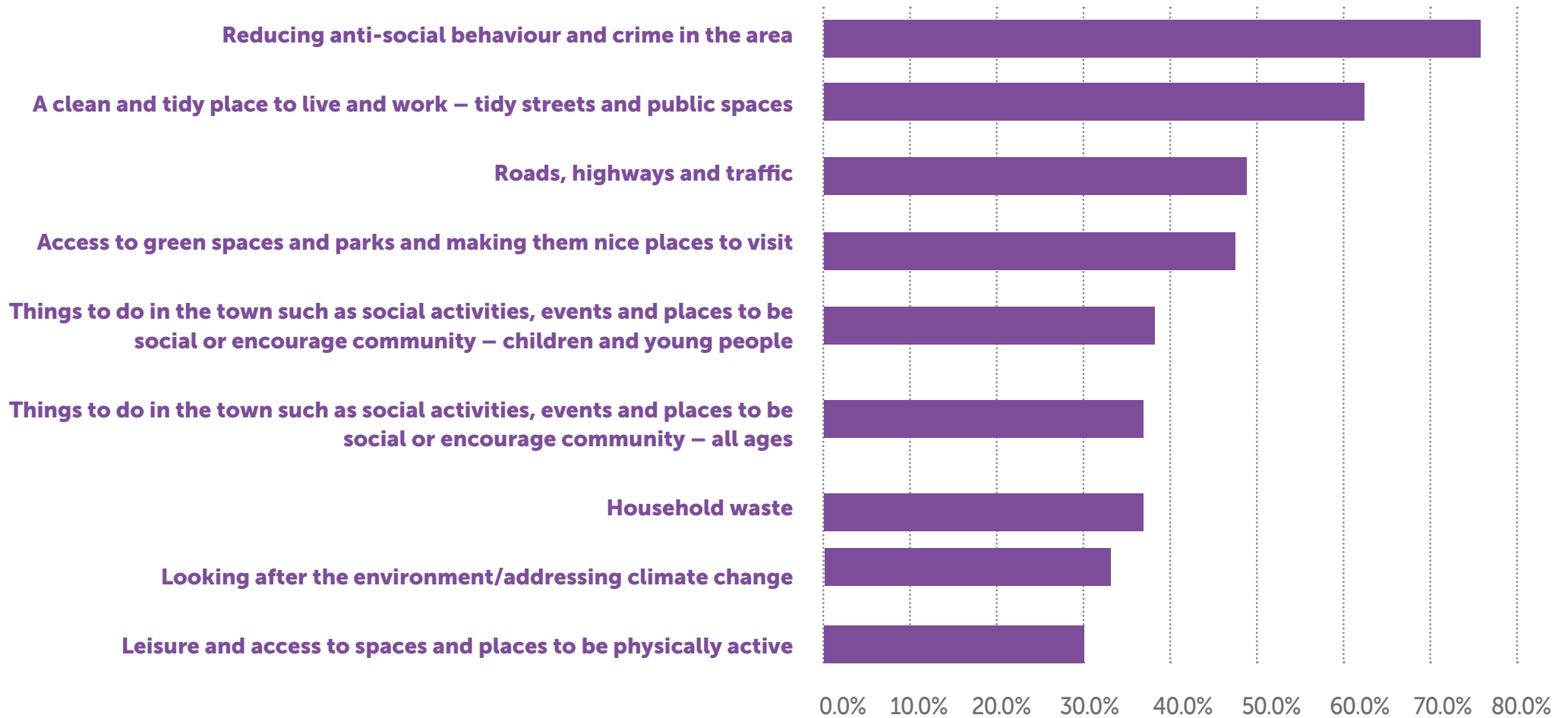
Q26. North Hykeham Town Council are responsible for parks in North Hykeham. In your opinion, how can we improve parks and green spaces in the town?



Other:

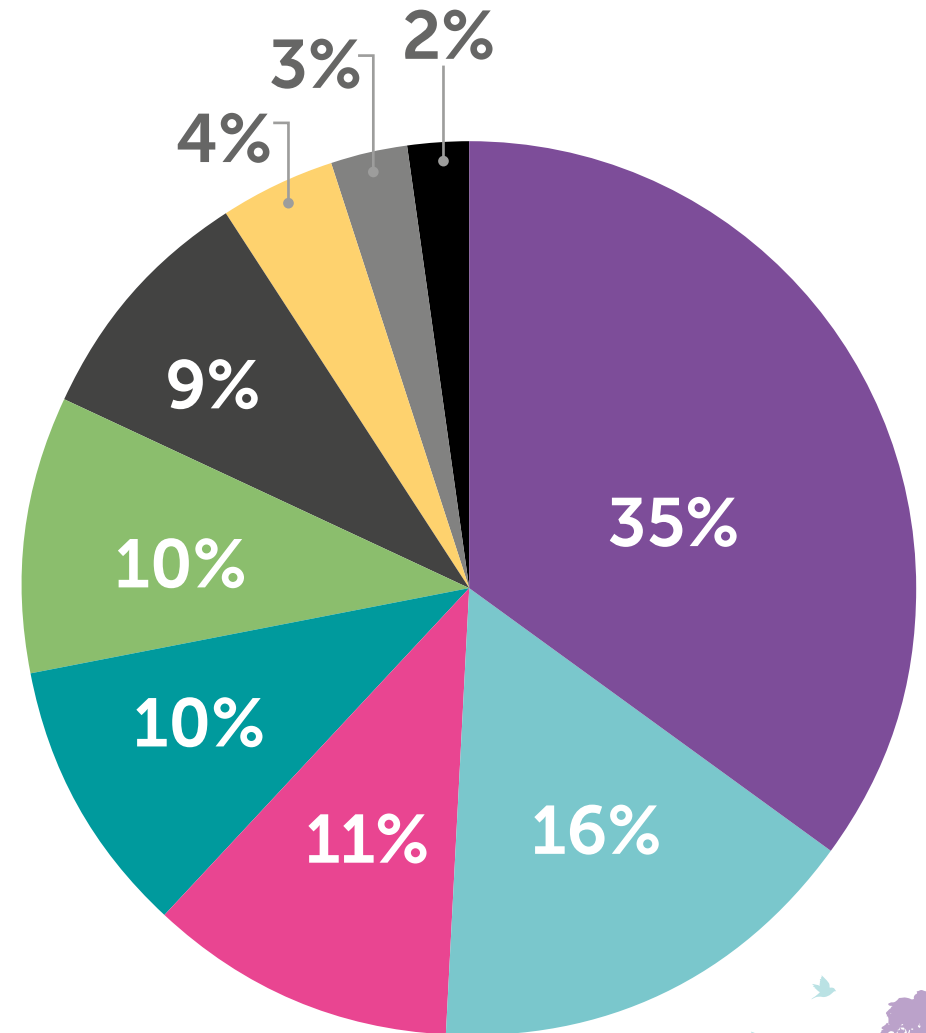
- Improvements to safety and security e.g., through CCTV, wardens / patrols, secure fences and gates, better lighting and safe crossings
- Reduce anti-social behaviour
- More waste and dog poo bins that are regularly emptied
- Better access to and maintenance of walking & cycle paths
- Restrictions on bike use and dog walking in certain areas e.g., walking or children's play
- Wildlife areas (plants and wildlife)
- The park is already well maintained, but existing faults need to be fixed
- Toilets
- Outdoor gym and running track
- More equipment for young people
- Parking facilities
- Community events
- Better supervision of dogs by owners
- Something for dog walkers

Q27. Thinking about what is important to you and your family living or working in North Hykeham, which issues would you rate as 'most important' to you?



Q28. Taking another look at this list, which is of the most importance to you right now?

- Reducing anti-social behaviour and crime in the area
- Roads, highways and traffic
- Things to do in the town such as social activities, events and places to be social or encourage community – children and young people
- Things to do in the town such as social activities, events and places to be social or encourage community – all ages
- Access to green spaces and parks and making them nice places to visit
- A clean and tidy place to live and work – tidy streets and public spaces
- Leisure and access to spaces and places to be physically active
- Looking after the environment/addressing climate change
- Household waste



For more information about this survey,
please contact Councillor Kelly Evans
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